DIVISION OF PERSONNEL SÉRVICES NORTH CAROLINA STATE UNIVERSITY

Route Slip

DATE 6-23-75

FROM NAME TO NAME FROM Baldwin, Pat Gardner, Beth Kerr, Larry Bennett, Charlene Haddock, Shelba Bland, Vickie Lynam, Bud Brooks, John O'Neil, Marsha Calloway, Bill Taylor, Bessie Crouch, Judy Woodrum, Jane Ellis, Ruth DR. CIARK Freeman, Virginia Approva1 Prepare Reply File: Index, Corres. Comment Employee, Pos. Des. Let's Discuss Appl., Spec, Pers. As Requested To Be Typed See Me Make Copies Return to For Your Information Need Not Return For Your Signature Route Around Necessary Action Please Handle File in Library Investigate & Advise

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# NORTH CAROLINA STATE UNIVERSITY AT RALEIGH

OFFICE OF BUSINESS AFFAIRS

Box 5067 ZIP 27607

16 June 1975

# MEMORANDUM

To: NCSU Affirmative Action Officer

From: Mr. J. D. Wright, Vice Chancellor Finance and Business

Dhinght

Subject: Annual Affirmative Action Progress Report

An analysis of the employee profile within the Office of Business Affairs reveals satisfactory progress in meeting Affirmative Action goals set for June 30, 1975.

Listing by Job Categories showing projected June 30, 1975 work profile and the actual work profile is as follows:

#### Officials and Managers

		Whi	te	B1:	ack	Oth	ner	Tot	al
		М	F	М	F	М	F	М	F
Projected	27	24	1	1				25	1
Actual	-	26	1	1				27	1

## Professionals

		Whi	te	Bla	ack	Oth	ner	Tot	tal
		М	F	М	F	М	F	М	F
Projected	- 17	19	5	1			1	20	6
Actual	-	24	12	1	1		1	25	14

#### Technicians

		What	ite	B1;	ack	Oth	ner	To	tal
		М	F	М	F	М	F	М	F
Projected	1-1-1	4	2	1				5	2
Actual	-	6	3					6	3

North Carolina State University at Raleigh is a constituent institution of The University of North Carolina.

		Sales		
	White	Black	Other	Total
	M F	M F	M F	M F
Projected - Actual -	1			1
		Clerical		
	White	Black	Other	Total
	M F	M F	M F	M F
Projected -	13 74	11 16		24 90
Actual -	8 78	11 5		19 83
		Craftsmen		
	White	Black	Other	Total
	M F	M F	M F	M F
Projected -	121 7	52 7		173 14
Actual -	133 8	41 5		174 13
		<u>Operations</u>		
	White	Black	Other	Total
	M F	M F	M F	M F
Projected -	12 19	12 16	1	25 35
Actual -	19 14	18 9		37 23
		Laborers		
	White	Black	Other	Total
	M F	M F	M F	M F
Projected -	24	51		75
Actual -	33 4	53		86 4
		Service Worke	rs	
	White	Black	Other	Total
	M F	M F	M F	M F
Projected -	23	109 96	1	133 96
Actual -	23 2	105 106	1	129 108

In the job category of Officials and Managers the goal has been attained.

In the job category of Professionals the goal has been more than attained.

In the job category of Technicians the profile continues to reflect favorable utilization of women. Efforts will be continued to employ a black male provided qualified applicants are available.

In the Sales job category Affirmative Action goals were not established since positions in Students Supply Stores were not covered by State Personnel Act provisions until August 1974. A separate listing is attached for Students Supply Stores work profile.

In the Clerical job category the profile continues to reflect favorable utilization of both women and minority groups in comparison with the available percentages shown in the Wake County Labor force. Efforts will be continued to employ black females provided qualified applicants are available.

In the job category of Craftsmen the specific goals of hiring additional black male and black female employees have not been reached. However; the work profile continues to exceed the available percentages for minority groups shown in the Wake County Labor force. Efforts will be continued to employ additional black males and black females provided qualified applicants are available.

In the Operations job category the work profile continues to reflect favorable utilization of both minority groups and women. Efforts will be continued to employ more white females and black females provided qualified applicants are available.

In the job category of Laborers no specific goals were set even though the work profile indicates possible underutilization of female employees. Equal opportunity for employment will be given to female applicants who possess necessary minimum work qualifications.

In the Service Workers job category the profile continues to reflect a very favorable utilization of both women and minority groups. While the profile reflects four (4) black males fewer than projected, it also reflects ten (10) more black females and two (2) more white females than projected. Both of the white females have been employed in the Security Officer classification. Additionally, efforts are continuing to attract more minority group applicants meeting the minimum standards for law enforcement officers. Recently a well qualified black male was employed as a Security Officer but resigned within two weeks to accept employment with private industry at a higher salary.

cc: Chairman, Affirmative Action Committee Office of Business Affairs

#### PROGRAM REPORT

# NORTH CAROLINA STATE UNIVERSITY AFFIRMATIVE ACTION PLAN SPA PERSONNEL

June, 1975

This progress report for SPA Personnel is submitted according to provisions of the North Carolina State University Affirmative Action Plan prepared in January, 1974.

Since the preparation of the Affirmative Action Plan is carried out under a decentralized approach whereby major schools and divisions contribute to the total plan, the Division of Personnel Services' role is mainly one of assisting campus units in meeting stated goals and monitoring activities to assure that equal employment concepts are being adhered to. This report summarizes those activities that have been executed or continued during the 1974-75 fiscal year.

#### Recruiting and Referral Activities

Special attention is being given to campus departments where apparent underutilization of minority and female employees exists. Division of Personnel Interviewers are aware of the importance of including minorities, women, and other protected groups in the slate of applicants referred to a vacancy. Efforts are made to locate qualified minorities and women when they are not represented in our applicant files through such efforts as contacting Placement Officers at predominantly black and female educational institutions, advertising in newspapers, requesting referrals from minority staff members on campus, and contacting leaders and groups in the black community. The frequency of personnel printouts is being increased to further facilitate the identification of areas where women and minorities are underutilized.

All referrals to SPA vacancies are accompanied by an <u>Application Routing Sheet</u> which requires departmental documentation of selection activity. Documentation is reviewed and selection decisions are monitored by the Staff Recruitment Officer for validity. The <u>Application Routing Sheet</u> has been helpful in reminding campus departments of their responsibility toward equal employment opportunity and appears to make them more aware of their "accountability" for the selection that they make. Proposed revisions (see attached) should serve to strengthen the form's control function.

On-campus college recruitment including predominantly black and female colleges and universities has been dampened somewhat by the current economic situation and is affected by the types of staff positions that are found at the University. Most positions require less than a college degree. Thus, recruitment is normally focused on business schools, community colleges, and technical institutes. However, certain positions do require a college degree and recruiting trips were made to certain colleges and universities in fiscal year 1975-76. These schools included predominantly black N.C. Central University, N. C. Agricultural and Technical University and University of North Carolina at Greensboro (formerly Woman's College of UNC). Additional recruitment appeared unwarranted with the significant decreases in vacancies experienced over the last seven months coupled with only a slight decrease in walk-in traffic. The limited recruitment schedule was and is anticipated to be adequate in correcting any deficiencies in the race/sex mix of traffic in areas where vacancies for recent graduates were forecast.

One of the goals stated in the Affirmative Action Plan is to interview, select, and refer in accordance with equal employment concepts, including a continuous review of recruitment procedures to assure that barriers to successful recruitment do not exist. Barriers such as negative attitudes of the interviewers, assumptions about applicants' interests and presumptions of employment stability, and referral procedures that tend to channel applicants to jobs that are thought of as "female" jobs, "male" jobs, and "minority" jobs are of particular concern. Recent changes in internal procedures, however, should suffice to further diminish the chance that these barriers will be evident in our recruiting and referral activities. These changes now allow interviewers to allocate more time to

- 1) developing a representative slate of referrals,
- 2) follow-up of minority referrals
- 3) participating in additional training in EEO, and
- 4) reviewing applicant references more fully.

Departmental selection is monitored, as mentioned earlier, through the use of routing sheets which must be completed on all applicants referred to departmental vacancies. Promotions, demotions, transfers of employees are monitored through the receipt of personnel action forms which are received in the Personnel Divisions. In cases where actions appear to perpetuate pre-existing deficiencies in minority and female employment profiles, contact is made with the respective departments' administrators or departmental EEO officers for justification for actions taken. The campus EEO officer is also made aware of any such matters, and his assistance is requested if needed. Disciplinary cases are handled in compliance with the University Grievance Policy.

The Division has worked closely with community manpower programs in the Raleigh area; however, these programs have been in a state of flux for the past eighteen months as a result of uncertain funding. Much of the uncertainty has been recently resolved with the CETA Program (Comprehensive Employment and Training Act) absorbing much of the responsibilities and personnel of organizations such as Wake County Opportunities.

The Recruitment Section of the Personnel Division is working actively with CETA with one trainee now on campus in Animal Science and one scheduled for training in the campus library. The W.I.N. program is independent of CETA though the programs share some enrollees. One W.I.N. client is on campus under W.I.N.'s "work experience" program.

<u>Personnel Notes</u>, a weekly list of staff vacancies, continues to be distributed throughout campus, and externally, to governmental agencies and organizations, including sources for minority and female applicants. Vacancies are posted for five working days. Personnel Notes contains the following postscripts:

\*An equivalent combination of experience and education will be considered.
\*\* One year of full-time clerical experience may be substituted for the high school completion necessary for most clerical positions.

#### Training Activities

Training sessions to brief supervisors on the subject of increased utilization of minorities and women at all levels of the staff work force have not been developed and implemented as planned due to lack of staff. Current plans are to include EEO awareness training in a Supervisory Development course in 1975-76. New employees are encouraged in orientation to apply for promotional opportunities, in addition, the University's Affirmative Action commitments are discussed.

A new staff employee Performance Appraisal and Employee Development Program has been implemented. To acquaint University administrators and supervisors with the new program, a university-wide training session was held. A training needs survey is presently being planned; the projected completion date is October 1, 1975. Once the survey is completed, training priorities will be identified and needed programs developed.

#### Classification and Pay

Underutilization of minorities and females continue to be a concern.

The practice of reviewing all positions on campus every five years makes it possible to detect departments or divisions on campus where underutilization of minority and female employees is prevalent. As a result of the campus-wide clerical Affirmative Action Plan Page 4

study, concluded in 1974, these areas were noted. However, due to the slow down in the economy and the resulting decrease in the availability of jobs, we have not pressed the issue.

Positions which serve as assistants to department heads, deans, or other administrative officials are traditionally occupied by females and are classified as clerical positions. The campus clerical review revealed several underclassified positions which were reallocated to higher administrative classifications. It is hoped that these reallocations from clerical classifications to administrative classes will encourage officials to delegate administrative duties to staff employees thereby increasing the promotional opportunities for minority and female employees.

When all personnel data is computerized, each position can be carefully monitored on a regular basis.

A review of job specifications for all positions is being made this year. The consistency of minimum qualifications is being compared within salary grades. Additionally the qualifications are being studied to determine the appropriateness of the requirements to the actual needs of the positions. Recommendations for changes to minimum qualifications requirements will be made to the Office of State Personnel.

A survey is being made this year to determine where employment tests are being given on campus and the kinds of test being administered. The results of this survey will be used to determine the feasibility of establishing a central testing facility.

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Officials & Managers	3						3		3						3		H					4		H					4
Professionals																													
Technicians								Pr.																					
																									T				
	-						-																		T				
SUB-TOTAL																									1				
*PERMANENT PART-TIME																													
Officials & Managers																													
Professionals																													
Technicians																									T				
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																								T	T				
SUB-TOTAL																									T				
TOTAL				1																1					1				

\* PERMANENT PART-TIME - Individuals working less than full-time and being paid accordingly but hired for term of 12 months or more or for a stated term of one academic year or more. This does not include joint appointments which should be reported as full-time by their major departments.

# AFFIRMATIVE ACTION PLAN

SPA

SCHOOL/DEPARTMENT Business Affairs

COMPLETED BY S.C. Schlitzkus

DATE \_\_\_\_\_ June 1975

June 1973 Complement

Projected 1973-74 Complement June 1974 Complement

June 1975 Complement

	Wh	ite	B1.	ack	Oth	er	Tot		Wh	ite	B1a	ack	Oth	ner	To	tal	Wh	ite	Bla	ck	Oth	er	To	ta1	Wh:	ite	B1	ack	Oth	ier.	Tot	al
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Officials & Managers	25	1					25	1	25	1					25	1 1	24	3	1				27	3	26	1	1				27	1
Professionals	19	5	11			1	20	6	19	5	1			1	20	6	19	6	1			1	20	7	24	12	1	11		1	25	14
Technicians	H	2	1				5	2	H	2	11				5	2	H	2					H	2	6	3		1			6	3
Sales																								1.00	1.1	1	T	1			1	
Clerical	13	78	10				23	84	13	74	10	10			23	86	-11-	80	11	7			22	87	8	78	11	5			19	83
Craftsman	121	7	46	5		1.60	167	12	121	7	49	5			170	12	122	6	46	H			168	10	133	8	141	15			174	13
Operations (semi-skilled)	15	17	14	13	1		30	30	13	18	14	14	1		28	32	22	16	17	12			39	28	19	14	18	19			37	23
Laborers	24		151				75		24		51				75		31		57		1		89		33	4	53	3			86	H
Service Workers	23		108	96	1		132	96	23		108	96	1		132	96	22		103	105	1		126	105	23	2	103	5 106	1		129	108
SUB-TOTAL	244	110	231	120	2	1	477	231	242	109	234	125	2	1	478	235	257	113	236	128	2	1	495	242	273	112	230	0 126	1	1	50H	249
*PART-TIME								10.5																		T				_		
Officials & Managers																								1.1								
Professionals															1	1								1								
Technicians																										-	1					
Sales					1													1							1	1	1	1	_			
Clerical			1																							-	1		_			
Craftsman																																
Operations (semi-skilled)																																
Laborers			1																							-	1					
Service Workers																																
SUB-TOTAL																																
TOTAL																																and the second se

\* SPA individuals working at least  $\frac{1}{2}$ -time in a permanently established position.

# AFFIRMATIVE ACTION PLAN

# SPA

SCHOOL/DEPARTMENT

# Business Affairs

COMPLETED BY S.C. Schlitzkus

DATE 16 June 1975

Students Supply Stores June 1973 Complement

Projected 1973-74 Complement June 1974 Complement

June 1975 Complement

- construction and a second second second		ite	Blac		Other	Tot	al					Oth	ner	Tot	a1	Wh	ite	Bla	ck	Other	To	tal	Wh	ite	B1;	ack	Othe	r	Tota	a1
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Officials & Managers	8					8		9						9	1	9					9	1	9					T	9	
Professionals	1					1		1						1		1			6		11	-	1	-	-		-	-+		
Technicians										1		1				-					1	-	1-	-	1					
Sales	11	6				11	6	13	10					13	10	13	10				13	10	9	14	1				9	14
Clerical	11	5				1	5	4	11	1				4			10					10		10	-	1				10
Craftsman																						1	1	1	1					1-
Operations (semi-skilled)																					-	-	1	-	-			-		
Laborers																			1			-	-	1	-	-		-		
Service Workers	1		3			3				H				4				H			H		1	1	3		Ť	-	3	
SUB-TOTAL	21	11	3			24	11	27	21	4				31	21	26	20	H	-		30	21	23	24	3			1	26	24
*PART-TIME				T					1	1								-			-	-	-	-	-	-				
Officials & Managers				T				1	1	-	-				-	-	-		Cred a		1	-	-	-	1				-	
Professionals									-	1												-			-	-				
Technicians											2.50	-	-											-	-			-+		
Sales				T			1111		1			-			-	1	-		-			+						-+		
Clerical							1	-	1	-		-				-								-				-+		
Craftsman									1	1											1-		1	-	-	-				
Operations (semi-skilled)					-																-	1-		-	-	1				
Laborers																				THE R	-			-	+			-+		
Service Workers										1											1	+		-	-			-+		
SUB-TOTAL		1-3																			1	1	1	1	1			1		
TOTAL		-17												-		-		-			-		1	-	-			+	-	

\* SPA individuals working at least  $\frac{1}{2}$ -time in a permanently established position.

# NORTH CAROLINA STATE UNIVERSITY AT RALEIGH

OFFICE OF BUSINESS AFFAIRS

JUN 2.51

PRINT SHOP Box 5517 ZIP 27607

# June 27, 1974

#### MEMORANDUM

To:

William R. Calloway, Office of Business Affairs

From: John W. Lee, Chairman, Office of Business Affairs Affirmative Action Committee

Subject: Annual Affirmative Action Progress Report

An analysis of the employee profile within the Office of Business Affairs reveals satisfactory progress in meeting Affirmative Action goals set for June 30, 1974.

Listing by Job Categories showing work profile of October 1973, projected work profile for June 30, 1974, and the actual work profile is as follows:

## Officials and Managers

		Whi	te	Bla	ick	oti	ner	Tot	al
		М	F	М	F	M	F	M	F
Oct. 1973	_	25	1					25	1
Projected	-	25	1					25	1
Actual	-	26	3	1				27	3

## Professionals

	Whi M	te F	Bl. M	ack F	Oth M	ner F	Tot M	al F
Oct. 1973 Projected Actual	19 19 19	5 5 6	1 1 1			1 1 1	20 20 20	6 6 7
			Techn	icians				
	Whi M	te F	Bla M	ack F	Oth M	er F	Tot M	al F
Oct. 1973 Projected Actual	4 4 4	2 2 2	1				5 5 4	2 2 2

			Cler	ical			
	Whi M	te F	Bla M	ck F	Other M F	Tot M	al F
Oct. 1973 Projected Actual	13 13 11	78 76 80	10 10 11	6 10 7		23 23 22	<del>8</del> 4 86 87
			Craft	smen			
	Whi M	te F	Bla M	ck F	Other M F	Tot M	al F
Oct. 1973 Projected Actual	121 121 122	7 7 6	46 49 46	5 5 4		167 170 168	12 12 10
		(	Opera	tions			
	Whit M	te F	Bla M	ck F	Other M F	Tot M	al F
Oct. 1973 Projected Actual	 15 13 22	17 18 16	14 14 17	13 14 12	1	30 28 39	30 32 28
			Labo	rers			
	Whit M	F	Bla M	ck F	Other M F	Tot M	al F
Oct. 1973 Projected Actual	24 24 31	-	51 51 57		1	75 75 89	
		Serv	vice 1	Workers			
	Whit M	re F	Bla M	ck F	Other M F	Tota M	al F
Oct. 1973 Projected Actual	 23 23 22		108 108 103	96 96 105	1 1 1	132 132 126	96 96 105

Clerical

In the job category of Officials and Managers two (2) additional white females and one (1) black male have been employed. These actions result in a profile which exceeds that projected for June 30, 1975.

In the job category of Professionals the profile was further improved by employment of one (1) additional white female.

In the job category of Technicians the profile continues to reflect favorable utilization of women. Efforts will be continued to replace the black male lost from this category provided qualified black applicants are available.

In the Clerical job category the work profile continues to reflect favorable utilization of both women and minority groups. Although the goal of employing four (4) additional black females was not reached, it is believed that employment of one (1) additional black male and one (1) additional black female indicates reasonable efforts are being made to further improve the profile in this job category.

In the Craftsmen job category the profile continues to reflect favorable utilization of minority group employees and utilization of women employees at just slightly below the available percentage shown in the Wake County Labor force. Efforts will be continued to employ black males and females provided qualified applicants are available.

In the Operations job category the profile continues to reflect a very favorable utilization of both minority groups and women employees. Efforts to hire additional women employees will be continued. Although the goal of employing one (1) additional black female and one (1) additional white female was not reached, it is noted that three (3) additional black males were employed.

In the Laborer job category no specific goals were set even though the profile indicates possible underutilization of women employees. Equal opportunity for employment will be given to females who apply for positions in this job category and who possess the necessary minimum work qualifications.

In the job category of Service Workers the profile continues to reflect a very favorable utilization of both women and minority group employees. While the profile reflects five (5) black males fewer than projected, it also reflects nine (9) more black females than projected. Particular efforts will be continued to employ more black males in this job category. In the Security Officer classification special effort has been made to employ at least one additional black male and one white female. Extensive advertising has been conducted to attract applicants meeting the minimum standards for law enforcement officers. Response to this advertising has been very good and interviewing of applicants is presently being conducted.

# DIVISION OF PERSONNEL SERVICES NORTH CAROLINA STATE UNIVERSITY

# SPEED LETTER

MESSAGE /	REPLY
-1 C DATE -2-8-7	DATE
To: M. Bui impsin "	
Re: A Guinatur Action	
As Requested D For Your Information	
Please Advise     Specific Referral	
Note Opinion and     General Referral	
Return D For Your Approval	
Information Requested Request Held Pending	
In Accordance with our Discussion	
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Comments: Delle Take Man	
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Jet the know is the	
net men inpl	
Signed W. K. Calloway	Signed
This copy for Divisio	n of Personnel Services

# Program Report N. C. STATE AFFIRMATIVE ACTION PLAN SPA PERSONNEL

June, 1974

This progress report for SPA Personnel is submitted according to provisions of the North Carolina State University Affirmative Action Plan prepared in January, 1974.

Several goals have been met; others have not been met; however, efforts are continuing in this direction.

The Plan and Policy have been and continue to be publicized through the posting of EEO posters in all work areas, through statements made to new employees at bi-weekly orientation sessions and through the inclusion of "equal opportunity" slogan in all media advertisements, application routing sheets, and notices of campus vacancies.

The training function of SPA employees has recently been assigned to the campus personnel office. Plans are underway to canvass training needs of SPA personnel to determine priorities. Results of this inquiry will be used to design necessary training programs to improve employee's chances for promotion or transfer to positions of greater responsibility and better pay. A systematic and periodic review of transfers and promotions to assure equal opportunity has not been developed; however, "spot-checks" are made on these types of actions at intervals to determine compliance or non-compliance to equal opportunity.

The affirmative action plans of the basic units of North Carolina State University have been studied to determine employee mix. Where deficiencies of minority group and female employment exist, the Division of Personnel Services is making a special effort to refer qualified minorities and females to vacancies in an attempt to aid the unit in meeting its stated affirmative action goals.

Specific plans were outlined in the affirmative action plan in January covering special efforts to be made by the Division of Personnel Services in contributing to campus-wide affirmative action efforts. The following statements update those specific objectives:

Major classification and pay studies in clerical, sales, and data processing, positions currently underway will include review of minimum qualification requirements for individuals who may occupy these positions to assure that requirements reflect actual needs of the positions. Program Report N.C. STATE AFFIRMATIVE ACTION PLAN Page 2

> Spring recruitment at predominantly black universities was limited to one visit to North Carolina Central University plus telephone and mail contacts with Johnson C. Smith and Fayetteville State University. A full fall, 1974 recruitment schedule is being developed. Also, specialized "notice of vacancy" forms for use with affirmative action mailing lists are being developed.

Advertising budget for 1974-75 fiscal year is being increased 100% to accommodate more advertising in newspapers circulated among minority populations.

Currently participating in Middle Management Co-op program with Shaw University (a predominantly black institution). This program allows disadvantaged youths to study at the University level while getting on-the-job training beneficial to moving into mid-management positions. Three such individuals have been placed on campus.

The following specific affirmative action efforts mentioned in the January plan have either been partially implemented or not implemented at all at this point in time:

AFFIRMATIVE ACTION	PARTIALLY IMPLEMENTED	NOT IMPLEMENTED
Determine areas where underutilization of minority and female employees exist. Correct situation.	Yes	
Work force and availability data made available to departments on regular basis.	Yes	
Publication and notification to all SPA employees of training programs available to upgrade skills.	Yes	
Twice a year sessions to brief super- visors on equal employment and affirma- tive action.		No
Monitor departmental selection, promotion, demotion, transfer, disciplinary and lay-off practices through internal audit and reporting system	Yes	
Follow-up on minority referral by phone and/or visit to determine why individuals are hired or not hired.	Yes	
Distribute letters under Chancellor's sign- ature encouraging minority and female employees to apply for promotional opportunities.		No

Program Report N. C. STATE AFFIRMATIVE ACTION PLAN Page 3

Total SPA job classifications now number 354, compared to 339 in January; the highest paid SPA black employee receives \$10,644 (7-1-74). Job classifications in which there are five or more minorities and no whites continue to be Housekeeping Foreman, Mail Clerk, Housekeeping Supervisor.

Job classifications in which there are five or more whites and no minorities continue to be:

> Statistical Aide Administrative Secretary Clerk IV Accounting Clerk III Carpenter II Electrician II Statistical Analyst Administrative Assistant Air Conditioning Mechanic Research Mechanic II Maintenance Mechanic IV Computer Programmer I Computer Programmer II Electronic Technician II Electronic Technician III Instrument Maker II Research Analyst Consulting Engineer I

# DIVISION OF PERSONNEL SERVICES NORTH CAROLINA STATE UNIVERSITY Route Slip

			From	To								
From X	To	Baldwin, Pat Band, Vickie Calloway, Bill Crouch, Judy Ellis, Ruth Freeman, Virginia Gardner, Beth		x	Kerr, Larry Haddock, Shelba Lynam, Bud O'Neil, Marsha Taylor, Bessie Woodrum, Jane Brooks, John Dr. Marvin Gehle							
	I App	roval		Ne	cessary Action vestigate & Advise							
	Con	ment	_	Fo	r Your Information							
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Attached is a copy of the updated Affirmative Action Report for Student Supply Stores. A change also needs to be made on the report for Business Affairs. Two white females in the Clerical category should be reported in the part-time section (and removed from the full-time section). These positions printed out as full-time positions instead of part-time.

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# NCSU OFFICE OF BUSINESS AFFAIRS AFFIRMATIVE ACTION PLAN

# I. INTRODUCTION

Under present guidelines each supervisor in Business Affairs has been informed of Equal Employment Opportunities rules and regulations and the Chancellor's memorandum of March 29, 1968 pertaining to employment of minorities. The Personnel Department's weekly listing of campus vacancies is posted and supervisors with vacancies are encouraged to first look within the Office of Business Affairs for promotional opportunities, then on campus for promotional transfers.

To enhance promotional opportunities, Supervisory Development Training programs have been provided for first-line and intermediate level supervisors. Selected higher level managers have been provided a short course "Management Dynamics and Effective Decision Making." Periodic short programs covering all phases of personnel administration procedures are provided for clerical and secretarial employees. Adult Basic Education courses have been conducted on campus during work hours for employees with less than eighth grade level education. Apprenticeship programs have been developed and at present there are approved apprenticeship positions in the Print Shop and Physical Plent Division In cooperation with Wake County Opportunities, Inc. the Office of Business Affairs has placed trainees under the New Careers Program. An agreement has recently been concluded with the Raleigh Work Incentive Program (WIN) whereby the Office of Business Affairs will assist in providing job training for selected personnel in the WIN Program. One trainee has been placed in the Print Shop, one in Agriculture Extention office work, and one in Animal Science laboratory work.

While much progress has been made in recent years in improving the job and promotional opportunities for all employees, a review of the profile of the present work force reveals a need for greater effort in recruiting and selection practices pertaining to women and minority groups. A restatement of Equal Employment Opportunity Policy should be issued and each supervisor informed of the need to increase efforts to utilize women and minority groups.

II. STATEMENT OF NORTH CAROLINA STATE UNIVERSITY OFFICE OF BUSINESS AFFAIRS POLICY AND INTENT

The policy of the Office of Business Affairs is to offer equal employment opportunity to all individuals without regard to race, color, religion, sex, age, or national origin. The purpose of this policy is to promote nondiscrimination with respect to recruiting, hiring, rate of pay, promotions, benefits, demotions, terminations, and all other conditions and privileges of employment. An individual's qualifications shall be the only consideration in any employment decision related to that individual.

The Office of Business Affairs intends to take special efforts to seek out qualified applicants without regard to race, color, religion, sex, age, or national origin. Additionally, special training programs will be initiated for currently employed women and minority groups in a vigorous effort to up-grade and correct these deficiency areas.

The statement of policy and intent, signed by the Vice Chancellor for Finance and Business, will be distributed initially to every employee. The statement will be included in appropriate publications, in new employee orientations, and posted on employee bulletin boards. At regular intervals the Vice Chancellor for Finance and Business will meet with department heads, executives, managers, and other officials having selection or promotion authority, to monitor and insure implementation of the policy and intent.

III. NORTH CAROLINA STATE UNIVERSITY OFFICE OF BUSINESS AFFAIRS AFFIRMATIVE ACTION PLAN

Review of the profile of the present work force and analysis of the job categories represented shows possibility of underutilization of women, or minorities, or both, in the following areas: Officials and Managers, Office and Clerical, and Skilled Craftsmen.

# A. Officials and Managers:

The underutilization of both women and minorities in this job category cannot be particularized to any department or unit; therefore, GOALS must be of a broad nature.

#### GOALS

## TIMETABLE June, 1974

To increase significantly the utilization of women and minorities at all levels possible in this job category as vacancies occur.

# AFFIRMATIVE ACTIONS

 To search out potentially qualified women and minority employees and offer them

#### RESPONSIBILITY

TARGET DATE

Vice Chancellor for Finance and Business Continuing

## AFFIRMATIVE ACTIONS

RESPONSIBILITY

TARGET DATE

promotional opportunities when vacancies occur in this category.

2. To advise all recruiting sources of our desire to employ women and minority groups within this category as vacancies occur.

3. To encourage present employees in this category to refer qualified women or minority group applicants.

4. Continue present managerial and supervisory development training programs with stress on equal employment opportunities responsibilities of managers and supervisors.

# B. Office and Clerical:

The underutilization of minority groups in this job category is not limited to specific departments or activities; therefore, <u>GOALS</u> must be broad in nature. All organizational units within the Office of Business Affairs need to greatly increase efforts to utilize minority groups in employment, up-grade and training in this job category.

GOALS

To significantly increase the number of minority group employees in this job category and to establish wider recruitment sources.

To increase applicant flow of minority groups.

TIMETABLE June, 1974

January, 1974

Vice Chancellor Continuing for Finance and Business (through Director, Personnel Services)

All levels of January, 1974 management

Training Officer Continuing

#### AFFIRMATIVE ACTION

1. Reaffirm with all levels of management the need to increase employment of minority groups in office and clerical positions through direct employment, training, and upgrade as vacancies occur.

2. Increase recruitment visits to high schools, secretarial, and business schools with large minority group enrollment.

3. Survey applications of present work force in service Personnel Services positions to determine if minority groups are underutilized.

4. Periodic review by each department or unit head of employees' progress in present positions, potential for higher level positions, and aid and encouragement in applying for promotional opportunities.

5. Continue cooperation with Wake Opportunities, Inc. Personnel Services for New Careers Program and Raleigh Work Incentive Program with view of placing minority group trainees in office and clerical positions.

6. Establish an apprentice program with traineeship posi- in coordination with tions in areas where large numbers of temporary clerical Services employees are used. Recruit minority groups from present force as well as outside

#### RESPONSIBILITY

June, 1973

Vice Chancellor for Finance and Business

Director of Continuing Personnel Services

Director of January, 1974

All levels of Continuing management

Director of Continuing for New Careers Program, and Training Officer for WIN Program

Training Officer June, 1974 Director of Personnel

# TARGET DATE

## AFFIRMATIVE ACTION

RESPONSIBILITY

TARGET DATE

to work through traineeship program to become qualified applicants for job referrals as vacancies occur.

## C. Skilled Craftsmen:

The underutilization of minorities and women in this job category is primarily with the Physical Plant Division where trade functions are performed.

#### GOALS

To increase the utilization of minority group and women applicants for vacancies and training opportunities leading to employment in this job category.

# AFFIRMATIVE ACTION

1. Utilize minority group and women applicants in approved apprenticeship positions.

2. Create additional apprenticeship or trainee positions in craft skills and recruit trainees from present minority or women employees in service positions.

3. Encourage participation of minority group service workers in Adult Basic Education Programs to enhance promotional opportunities and increase basic skills.

TARGET DATE

TIMETABLE

June, 1974

Director of Physical Plant Division

RESPONSIBILITY

Director of Physical Plant Division January, 1974

Director of Physical Plant Division Continuing

IV. ROLE OF THE NORTH CAROLINA STATE UNIVERSITY DIVISION OF PERSONNEL SERVICES

While the Division of Personnel Services is organizationally placed within the Office of Business Affairs, it serves as the central Personnel Office for all employees of the University subject to the State Personnel Act (SPA employees). Actions to improve equal opportunity employment by Division of Personnel Services are, therefore, not limited to efforts solely to improve utilization of women and minority groups within Office of Business Affairs.

## GOALS

#### TIMETABLE Continuing

To significantly increase recruiting and placement efforts toward improved utilization of women and minority applicants.

# AFFIRMATIVE ACTIONS

 Reaffirm to all recruiting sources that NCSU is an Equal Opportunity Employer.

 Increase visits to local business college, technical schools, local colleges, and high schools to recruit women and minority group applicants.

3. Continue advertising position vacancies in newspapers, both black and white, stressing fact NCSU is an Equal Opportunity Employer.

4. Continue notifying local Personal employment Servorfices, Wake Opportunities, Inc. and other Manpower Development agencies of our vacancies in efforts to increase referrals of women and minority group applicants.

## RESPONSIBILITY

TARGET DATE

Personnel Services June, 1973

Personnel Services

Personnel

Services

January, 1974

Continuing

Continuing

Personnel Services

# AFFIRMATIVE ACTIONS

5. Continue publications of "Personnel Notes" and "The

Weekly Report of Applicants" with inclusion of notation "Equal Opportunity Employer." Include in "Personnel Notes" encouragement for present employees to apply for positions for which they

feel qualified.

RESPONSIBILITY

TARGET DATE

Personnel Services

Continuing

6. Maintain the affirmative Personnel action file presently in being Services for follow up on employment status of minority applicants and for possible referrals from this file.

7. Conduct survey of applications Personnel of present work force in service positions to determine if minority groups are underutilized.

8. Make periodic visits around campus to insure that "Equal Opportunity Employer" posters and current "Personnel Notes" are prominently displayed on employee bulletin boards.

Continuing

Services

Personnel Services

Continuing

January, 1974